

## We are Aureon

We know our clients. We know their needs. And we know that the complexity and importance of business operations grows exponentially by the day. Wearing multiple hats is commendable and often times necessary, but there comes a point where those hats become more of a burden than a blessing.

At Aureon, the new name for the INS Family of Companies, we enable organizations to focus on what they do best by equipping and supporting them with a full suite of business solutions, encompassing everything from technology to HR to contact center—all under one roof.

Whether you're looking for a full-service partner or individual solutions, we have the talent, technology and tools to help you handle the complexities of doing business, so you can become more productive and focused on your core business and passion.

We are Aureon. Let's get back to work.  
For more information, visit [Aureon.com](https://www.aureon.com).

## Technology

Aureon Technology. The new name for INS, Alliance Technologies and Alliance Connect.

The evolution of technology waits for no one. That's why it's imperative to leave the complications of technology and communications to the experts. No matter the size of your business or the scope of your needs, Aureon Technology keeps you connected, protected and productive with a complete line of technology products and services.

- Computer and server support and maintenance
- Voice and phones
- Fiber and Internet
- Cloud and data
- Managed and hosted services
- Network service and network management
- Software, website and database services

For more information, visit [AureonTechnology.com](https://www.aureontechnology.com)

## **HR**

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Aureon HR. The new name for Merit Resources, Merit Senior Living and Portico Staffing.

In today's world, the importance of employment continues to grow in tandem with its inherent complexity and risk. Aureon HR offers full-service HR bundles and individual solutions that help simplify the employment process and keep you productive and compliant.

A few of our offerings include:

- Bundled HR solutions (PEO)
- Customized HR solutions
- Core HR service offerings
  - Payroll and tax administration
  - Aureon HRis—Human Resource Information System
  - HR compliance
  - Fortune 1000 benefit plan offerings and administration
  - Risk management
- Temporary and permanent placement staffing
- Leadership and talent development training

For more information, visit [AureonHR.com](https://www.aureonhr.com).

## **Contact Center**

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Aureon Contact Center. The new name for Caleris.

Your top priority is your customers, whom you can't afford to take for granted. With Aureon Contact Center, we make sure your top priority is our top priority as well. Offering U.S.-based contact-center services with a neutral dialect, high first-call resolution and experienced, highly educated associates, we work to gain a deep understanding of your product or service in order to provide the type of valuable customer insights that drive your business.

A few of our offerings include:

- Technical support services
- Customer care services
- IT service desk
- Social media moderation

For more information, visit [AureonContactCenter.com](https://www.aureoncontactcenter.com).